Advance your career at Liberty Mutual Insurance - A Fortune 100 Company!

Are you looking for an opportunity to join a claims team with a responsible company that has consistently outpaced the industry in year over year growth? Liberty Mutual Insurance has an excellent claims opportunity available.

A Field Property Claims Specialist is responsible for managing, investigating, and resolving assigned Property claims (homeowner's). You will meet with customers in their homes to compile and value inventory of all damage and lost contents associated with property claims. A Field Property Claims Specialist is dedicated to providing superior customer service to Liberty Mutual Insurance customers by providing a fair and timely resolution of their claims.

Liberty Mutual Insurance is an industry leader in employee development, and all Property Specialists receive thorough training in insurance principles, analytics, building products, and the systems used to conduct business.

Responsibilities:

- Provides quality customer service. Provides insured with policy information to include coverage, limitations, replacement or ACV options.
- Meets with customers in their homes, facilitates repairs to damaged property, facilitates the replacement of destroyed personal property and, when necessary, helps customers find alternate living quarters until they can return home.
- Uses the latest technology to prepare computer diagrams of damaged areas, write estimates for repairs and issues payments.
- Works with and may coordinate a number of vendor services such as contractors, emergency repair, cleaning services and various replacement services.
- Identifies and fully investigates suspicious losses. Recommends referral to SIU where appropriate and may assist the SIU in their investigation and disposition of the claim.
- May be called upon for catastrophe duty.
- Field staff may drive to multiple locations and must maintain a valid driver's license in addition to meeting all requirements of a company car custodian.

Qualifications:

- BS/BA degree or equivalent work experience.
- 3-5 years prior work experience in construction or homeowner's claims
• Knowledge of contract language, including regulatory and policy differences.
• Must possess knowledge of estimating software and the ability to work independently.
• Strong negotiation and analytical skills.
• Effective communication skills to explain the facts and logic used to arrive at decisions in a way that the customer understands.
• Written skills to compose clear, succinct descriptions when posting files and drafting correspondence.
• Capacity to multi-task in a structured work environment.
• Licensing required in some states.

**Required steps:**
You are required to complete an assessment as part of the application process for this position. Once you review your candidate profile and click submit, a link to an assessment will be provided. After clicking the link, you will also receive a direct link by e-mail that will allow you to take the assessment later if you choose. Depending on the job, the assessment may take between 30 and 60 minutes and it must be completed to be considered for the position.

Please apply online at

Salary- $49,400-60,500